Application No. 09/875,135 Reply to Office Action of February 13, 2003

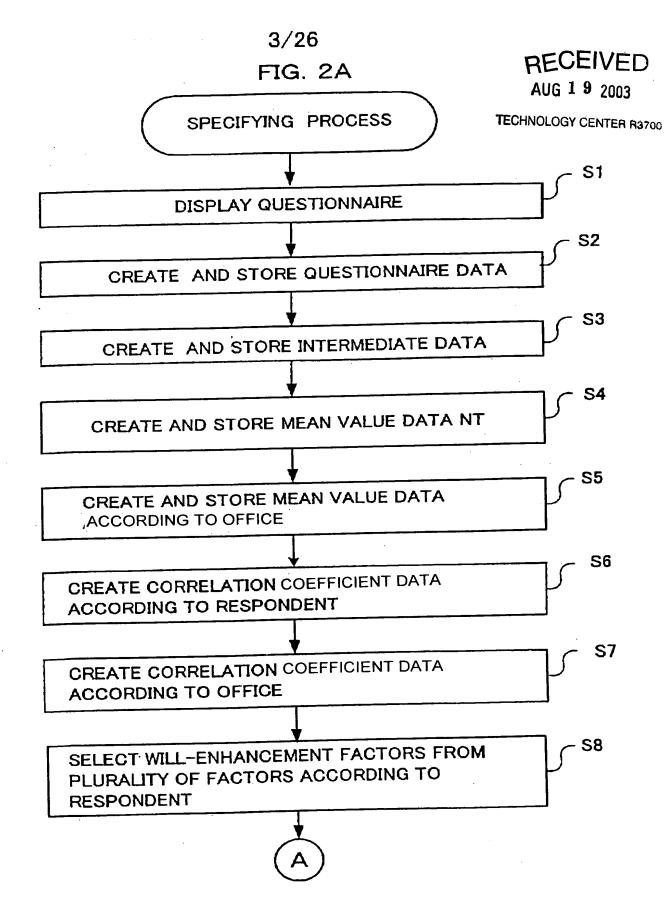
Amendments to the Drawings:

The attached sheets of drawings include changes to Figs. 2A, 2B, 3, 14, 15 and 18. These sheets, which include Figs. 2A, 2B, 3, 14, 15, and 18, replace the original sheets including Figs. 2A, 2B, 3, 14, 15, and 18.

Attachment: Replacement Sheets

OBLON, SPIVAK, et al ocket No: 209630US2X nventor: Kiju ITO Serial No: 09/875,135 Reply to OA dated: Feb. 13, 2003 Replacement Sheet

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nventor: Kiju ITO Serial No: 09/875,135 Reply to OA dated: Feb. 13, 2003 Replacement Sheet 4/26 RECEIVED FIG.2B AUG 1 9 2003 TECHNOLOGY CENTER R3700 **S9** SELECT WILL-ENHANCEMENT FACTORS FROM PLURALITY OF FACTORS ACCORDING TO OFFICE **S10** CREATE AND STORE BASE DATA ACCORDING TO RESPONDENT **S11** CREATE AND STORE BASE DATA ACCORDING TO OFFICE **S12** CREATE AND STORE VECTOR DATA ACCORDING TO RESPONDENT **S13** CREATE AND STORE VECTOR DATA ACCORDING TO OFFICE **S14** CREATE AND STORE BASE DATA INCLUDING PLURALITY OF CLUSTERS AND SHOWING RESPONDENTS CLASSIFIED IN CLUSTERS **S15** CREATE AND STORE BASE DATA INCLUDING PLURALITY OF CLUSTERS AND SHOWING OFFICES CLASSIFIED IN **CLUSTERS END**

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FIG.3

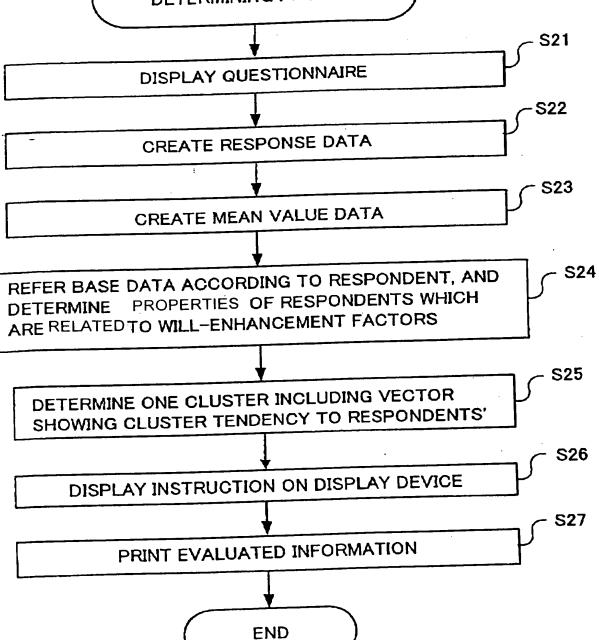
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TECHNOLOGY CENTER R3700

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OBLON, SPIVAK, et al Docket No: 209630US2X Inventor: Kiju ITO Serial No: 09/875,135 Reply to OA dated: Feb. 13, 2003 Replacement Sheet 16/26 RECEIVED AUG 1 8 2003 FIG. 14 **TECHNOLOGY CENTER R3700 DETERMINING PROCESS** DISPLAY QUESTIONNAIRE CREATE RESPONSE DATA CREATE MEAN VALUE DATA REFER BASE DATA ACCORDING TO RESPONDENT, AND



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FIG.15

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TECHNOLOGY CENTER R3700

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FIG.18

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TECHNOLOGY CENTER R3700

950

INSTRUCTION

- 1. YOUR WILL-ENHANCEMENT FACTOR 1 (COOPERATIVENESS) IS REMARKABLY LOW, TRY TO BE MORE COOPERATIVE
- 2. YOUR WILL-ENHANCEMENT FACTOR 5 (POSITIVE MIND) IS QUITE LOW, TRY TO BE MORE CONFIDENT WHAT YOU ARE DOING IN WORK-FORCE